

Cancellation Policy:

No refunds are given out once the session has started. If you can't attend the classes due to a family emergency or an injury, you will be able to make up the classes in the following session.

Bad Weather Policy:

An email will be sent by 2:00PM on the days that we need to cancel clinics due to bad weather. I'll have to make the best decision I can. If you do not hear from me clinics are still active for the day. The class may be cancelled due to rain/wet courts, lightning or high winds. If there are more than 4 bad weather days within a session for the GAME and SET groups, we will offer a make-up day that could fall on any day of the week outside of your normal class day and time. We will not make up classes on Sundays. If there are more than 6 bad weather days within a session for the MATCH and ACADEMY group, we will offer a make-up day on a Friday or Saturday.

Make-up Policy:

If you miss a class for any reason you are welcome to make the class up on any day that your class has practice. If you attend more days than you were signed up for you will be charged the difference at the end of the session.

Conduct Policy:

Our conduct policy for clinics is a zero tolerance policy. A violating student will get one "time out" and if the behavior persists they will be sent home for the day. Their behavior is a reflection of our program when they are playing tournaments, both on and off court. It is our goal to teach both sportsmanship and how to honor the game.

Player Placement:

Each player is assigned to a group according to the Coach's discretion. Age does not always determine the group in which your child will be placed in although it may be considered. If you have any questions or concerns on which group is best for your child please contact Coach Connor. We appreciate your trust in our abilities to determine what is best for your child's development. We are professionals!